Programme

9.00am - 9.30am  Registration and Exhibition

9.30am - 9.40am  Welcome
Prof. George Crooks, Director, Scottish Centre for Telehealth and Telecare

9.40am - 10.50am  Healthy and Active Ageing
Panel presentations and discussion
Hosted by:
Margaret Whoriskey, Director, Joint Improvement Team, Scottish Government
Speakers:
Alex Neil, Cabinet Secretary for Health and Wellbeing, The Scottish Government
Paul Timmers, Director Sustainable and Secure Society, DG CONNECT, European Commission
Clemens Auer, Director General for Federal Ministry of Health, Austria
Andrew McCormick, Permanent Secretary, Dept of Health, Social Services and Public Safety, Northern Ireland

10.50am - 11.20am  Coffee and Exhibition

11.20am - 12.20pm  Stream 1 Workshops

12.20pm - 1.00pm  Deployment at Scale
Question and Answer session
Hosted by:
Prof. George Crooks, Director, Scottish Centre for Telehealth and Telecare
Home presenter:
Anne Reoch, Clinical Lead (Cardiac and Stroke), Scottish Centre for Telehealth and Telecare
Away presenter:
Ed Brown, Chief Executive Officer, Ontario Telemedicine Network

1.00pm - 2.00pm  Lunch & Exhibition

2.00pm - 3.00pm  Stream 2 Workshops

3.00pm - 3.20pm  Coffee and Exhibition

3.20pm - 4.00pm  So where do we go from here?
Panel Discussion and Q&A
Hosted by:
Prof. George Crooks, Director, Scottish Centre for Telehealth and Telecare

4.00pm  Close

To view presentations and videos from this event, please visit www.knowledge.scot.nhs.uk/telehealthcare/learning-network

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Stream 1 Workshops

11.20am - 12.20pm

1.1 Integrating Health and Care: What role for telehealth and telecare?
Facilitator: Moira MacKenzie, Telecare Development Manager, Scottish Centre of Telehealth and Telecare
Workshop Chair: Toni Dedéu, Senior International Officer, Ministry of Health of Catalonia, Spain
Home presenter: Anne Hendry, National Clinical Lead for Quality, Scottish Government
Away presenter: Francesca Avolio, Regional Healthcare Agency, Puglia, Italy

1.2 People Get Ready! Perspectives on Workforce Development
Facilitator: Nessa Barry, Service Development Manager, SCTT
Workshop Chair: Paul Rice, Director and Telehealth Lead, Health Innovation and Education Cluster, Yorks and Humber
Home presenter: Pam Nicoll, Programme Director, Remote and Rural Health Care Educational Alliance/NHS Education for Scotland
Away presenters: Diane Buddery, Project Manager, Policy and Innovation, Skills for Care
Liz Burtney, Project Manager, Research, Skills for Care
Leo Lewis, Service Transformation Programme Manager, Carmarthenshire, Wales

1.3 Empowering Carers Through Innovation
Facilitator: Donna Henderson, Service Development Manager, Scottish Centre for Telehealth and Telecare
Workshop Chair: Simon Hodgson, Director, Carers Scotland
Home presenters: Dr Jon Sykes, Director of Emotion Lab, Glasgow Caledonian University
Jeni Lennox, Innovation Designer, Glasgow School of Art
Away presenter: Madeleine Starr, Head of Innovation, Carers UK

1.4 Making Change Happen…. Just Do It!
Facilitator: James Ferguson, Clinical Lead, Scottish Centre for Telehealth and Telecare
Workshop Chair: Claus Duedal Pedersen, Head of Dept, Clinical Innovation, Odense University Hospital, South Denmark
Home presenter: Lesley Holdsworth, Allied Health Professions Lead, NHS 24
Away presenter: Janne Rasmussen, Project Manager, Odense University Hospital, South Denmark

1.5 Service Redesign: Making the most of your technology
Facilitator: Hazel Archer, Technical Lead, Scottish Centre for Telehealth and Telecare
Workshop Chair: Lesly Donovan, eHealth Liaison Lead, NHS 24
Home presenter: Annie Ingram, Director of Workforce Planning, NHS Grampian
Away presenter: Ed Brown, Chief Executive Officer, Ontario Telemedicine Network

1.6 The Way Ahead for Scotland: An Industry Perspective
Panel members: Bill Templeman, Technology Project Manager, Scottish Enterprise
Steve Dodsworth, Head of Life Sciences, Highlands and Islands Enterprise
Brian O’Connor, Chairman, European Connected Health Alliance

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# Stream 2 Workshops

**2.00pm - 3.00pm**

### 2.1 Making eHealth everybody's business

<table>
<thead>
<tr>
<th>Facilitator:</th>
<th>Thomas Buchendorfer, Enterprise Architect, NHS 24</th>
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<tbody>
<tr>
<td>Workshop Chair:</td>
<td>Alan Hyslop, Lead, Strategy and Information Governance eHealth, Scottish Government</td>
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<tr>
<td>Home presenter:</td>
<td>Lesly Donovan, eHealth Liaison Lead, NHS 24</td>
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<tr>
<td>Away presenter:</td>
<td>Theodore Vontetsianos, Consultant Pulmonary Physician, Head eHealth Unit, Athens, Greece</td>
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### 2.2 Improving outcomes for hard to reach groups

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<tr>
<th>Facilitator:</th>
<th>Alistair Hodgson, Research and Policy Officer, Joint Improvement Team</th>
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<tr>
<td>Workshop Chair:</td>
<td>Stella Clark, Clinical Lead for Mental Health, NHS 24</td>
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<tr>
<td>Home presenters:</td>
<td>Cathy Dorrian, Service Development Manager, Scottish Centre for Telehealth and Telecare</td>
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<td>Tony McLaren, National Co-ordinator Breathing Space, NHS 24</td>
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<td>Away presenter:</td>
<td>Katherina Martin Abello, Head of Unit, Innovation Center of Mental Health &amp; Technology</td>
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### 2.3 Right here, right now: the role of Digital Media

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<tr>
<th>Facilitator:</th>
<th>Lesley Holdsworth, AHP Director, NHS 24</th>
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<tr>
<td>Workshop Chair:</td>
<td>Guy Giles, Operations Manager, Looking Local</td>
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<td>Home presenter:</td>
<td>Arlene Campbell, National Partnership and Consumer Engagement Manager, NHS 24</td>
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<tr>
<td>Away presenter:</td>
<td>Edwin Mermans, Department of Social and Cultural Development, Noord-Brabant, Netherlands</td>
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### 2.4 Creative communities: supporting circles of care

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<tr>
<th>Facilitator:</th>
<th>Christine McClusky, Service Development Manager, Scottish Centre for Telehealth and Telecare</th>
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<tr>
<td>Workshop Chair:</td>
<td>Stuart Anderson, School of Informatics, University of Edinburgh</td>
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<td>Home presenter:</td>
<td>Andrew Fowlie, General Manager, Moray Community Health and Social Care Partnership</td>
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<tr>
<td>Away presenter:</td>
<td>Dov Sugarman, Programme Manager, Technology and Ageing, JDC-ESHEL, Israel</td>
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### 2.5 A Level Playing Field: Improving Standards

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<thead>
<tr>
<th>Facilitator:</th>
<th>Marcia Rankin-Smith, Service Development Manager, Scottish Centre for Telehealth and Telecare</th>
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<tr>
<td>Workshop Chair:</td>
<td>Trevor Single, Chief Executive Officer, Telecare Services Association</td>
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<td>Home presenter:</td>
<td>Colin Morton, Consultant Dermatologist, NHS Forth Valley</td>
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<tr>
<td>Away presenter:</td>
<td>Malcolm Fisk, Senior Research Fellow, Health Design and Technology Institute, Coventry University</td>
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### 2.6 The Way Ahead for Scotland: An Industry Perspective

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